

OLD TRAFFORD **THE THEATRE OF DREAMS**



VISITING SUPPORTERS' GUIDE

Manchester United, Sir Matt Busby Way, Old Trafford, Manchester, M16 0RA
T: +44 (0)161 868 8000 E: enquiries@manutd.co.uk W: manutd.com



BEFORE THE MATCH GETTING TO OLD TRAFFORD

BY CAR OR TAXI

We advise all supporters travelling by car to arrive at the Stadium early, as traffic around Old Trafford becomes very congested nearer to kick-off time.

Manchester Airport: Approximately 20-30 minutes - £35

Piccadilly Station: Approximately 15 minutes - £10

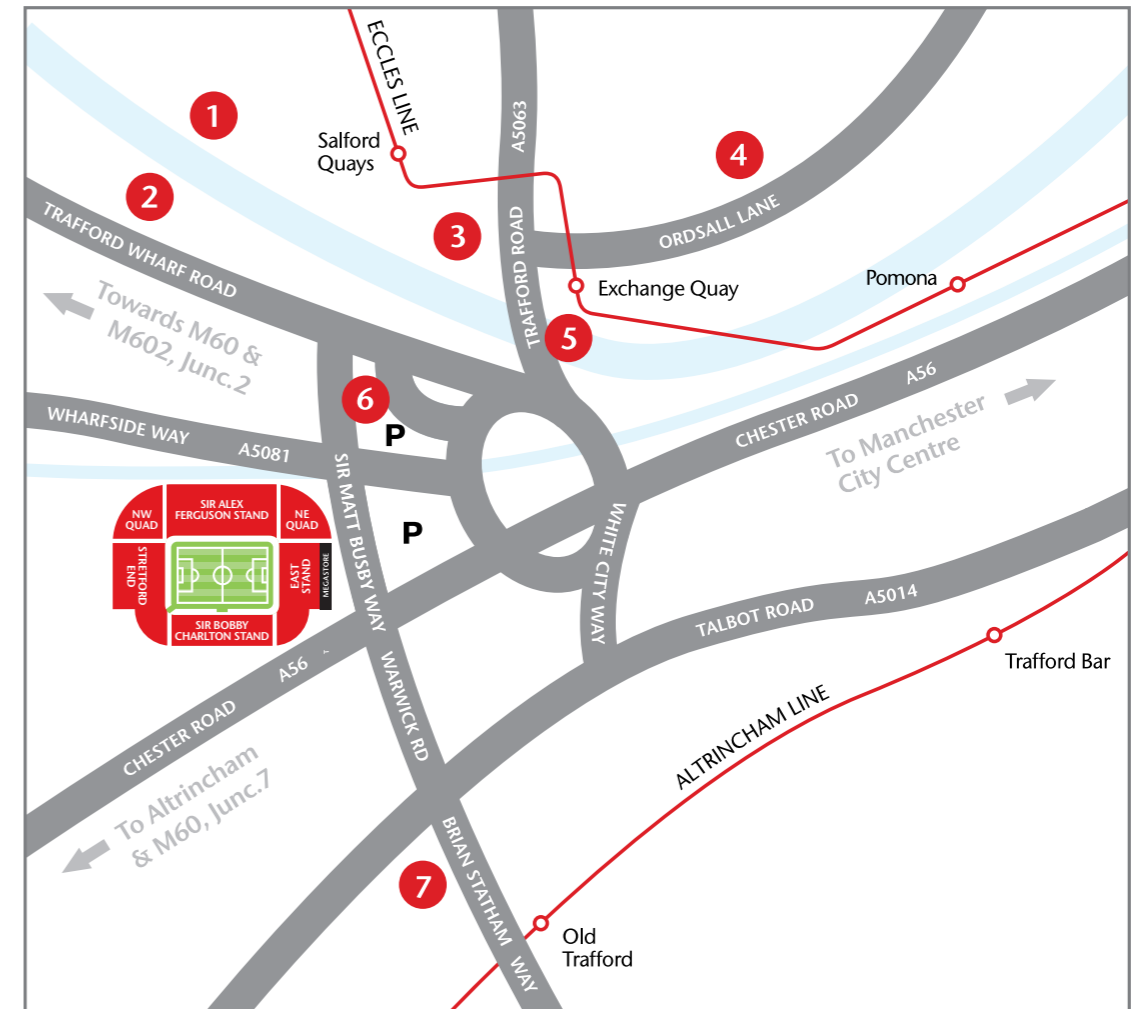
Post Code for SAT NAV: **M16 0RA**


FROM THE NORTH

Leave the M60 at Junction 12 M602 (Salford/Manchester). At the end of the M602 (Junction 3) follow signs for Salford Quays & Trafford Park. At the roundabout turn right onto Trafford Road (A5063). At the bridge over the Manchester Ship Canal, keep in the right hand lane, turn right and follow the road round to Trafford Wharf Road, then left at the traffic lights, passing the Premier Inn. Continue through the lights to reach the stadium.

FROM THE SOUTH

Leave the M6 at Junction 19 and take the A556 in the direction of Manchester Airport. Continue onto the M56 to Manchester, passing the Airport, and follow the signs to the M60 (Leeds/Liverpool). Leave the M60 at Junction 7 (A56 Chester Road) and continue through the lights until you reach the stadium.



- 1 The Lowry Centre
- 2 Imperial War Museum
- 3 Copthorne Hotel
- 4 Ordsall Hall Museum
- 5 Trafford Road Bridge
- 6 Premier Inn
- 7 Lancashire County Cricket Club
- P Stadium Parking
-  Metrolink Line/Stations

PLEASE NOTE: From three hours prior to kick-off, access to Sir Matt Busby Way from Chester Road is closed due to police instructions. Supporters with car park permits will be directed around the traffic system to the opposite end of Sir Matt Busby Way for access.

BEFORE THE MATCH GETTING TO OLD TRAFFORD

CAR PARKING

We have over 5,000 secure parking spaces at Old Trafford, 300 of which are suitable for supporters with access requirements or blue badge holders. Seasonal passes are available, or you can purchase on a match-by-match basis for £10 in both general and blue badge spaces (subject to availability).

Currently, supporters who are allocated seats on the wheelchair platform will automatically be offered a free car parking space which will be communicated in the ballot results.

Car parking can be booked at manutd.com/tickets or by calling **0161 868 8000**



PUBLIC TRANSPORT

The Metrolink service operates a frequent service from the City Centre (including Victoria & Piccadilly Stations) to Old Trafford station which is a ten minute walk from the stadium. **Metrolink enquiries: 0161 205 2000**

On a matchday, Northern Railway operate a service from City Centre stations direct to Old Trafford Stadium where the station is located along the South Stand. **National Rail enquiries: 0345 748 4950 / nationalrail.co.uk**

Transport for Greater Manchester operates a regular bus service to Old Trafford from the City Centre.

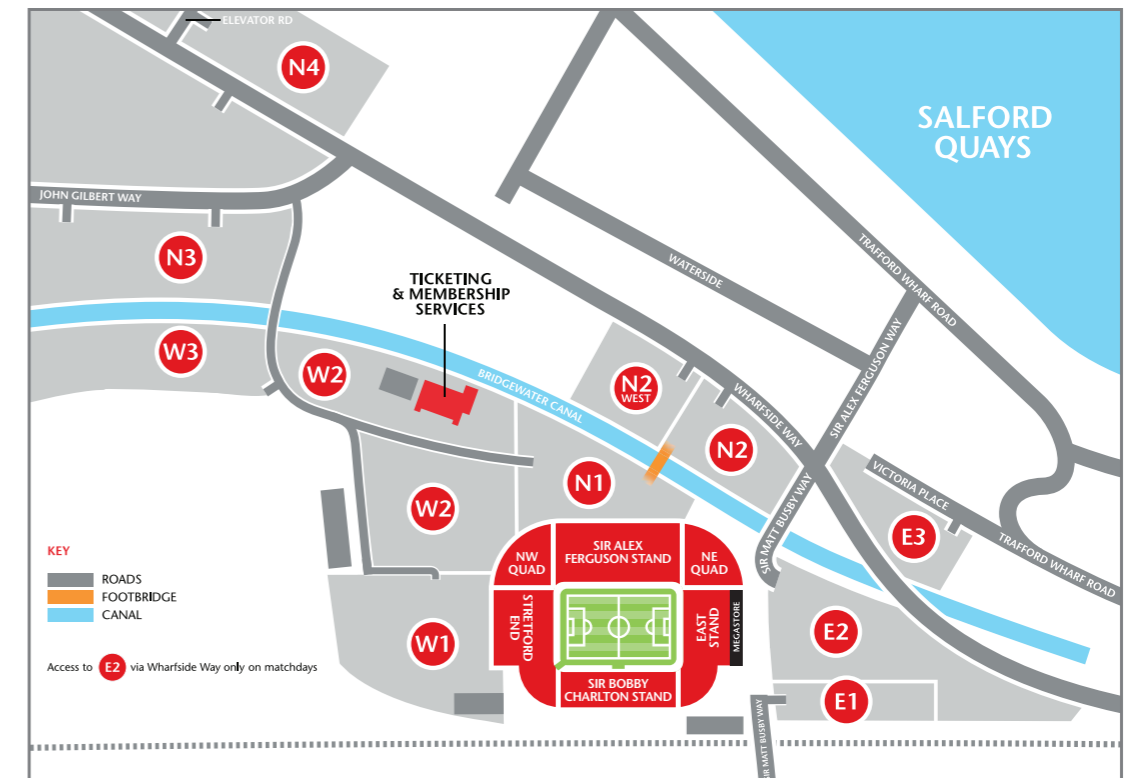
TFGM enquiries: 0871 200 2233 / tfgm.com/buses

Old Trafford Metrolink station is accessible for wheelchair users, however Old Trafford Train Station is not. For information on accessible transport in Greater Manchester, please visit tfgm.com/accessible_transport

TICKETING & MEMBERSHIP SERVICES

If you need to speak to us regarding your ticket, Ticketing & Membership Services is located in car park W2. You can also call our Contact Centre with any enquiries on **0161 868 8000**. Supporters with specific seating requirements or disabilities should call **0161 868 8009**. Our staff will be happy to help.

We are open from 8am-8pm, Monday to Friday and 9am-5pm on Saturdays, Sundays and public/bank holidays. On matchdays the Contact Centre is open from 9am until 1 hour after the game (8am for games before 2pm).



MATCHDAY INFORMATION



CASH MACHINES

There's a free to use cash machine outside the East Stand near the Munich tunnel. Other ATM machines can be found on Chester Road including the local Tesco store.

SMOKING

Old Trafford is a smoke-free Stadium. Smoking (including electronic cigarettes) is prohibited in ALL areas. Stewards are briefed to be vigilant for anyone in breach of this rule and offending supporters will be asked to leave the Stadium.

PROGRAMMES

The official Manchester United programme, United Review, costs £3.50. Programmes can be purchased from the Official Programme Booths in and around the Stadium.

'HERE TO HELP' BOOTHS

Our 'Here to Help' booths are located outside the Stadium at the Sir Alex Ferguson Stand, East, South and West Stands. See a member of the Supporter Assistance Team or any of our Stewards who will be on hand to help with directions or any issues you may have.



MATCHDAY INFORMATION



TURNSTILES

Turnstiles open 2 hours before kick-off, so you can enter the ground and feel the atmosphere build as you treat yourself to food and drink whilst watching the players warm up.

PROHIBITED ITEMS

For everyone's safety there is a list of items which you can/cannot bring into the Stadium. Please check this list carefully before you travel. In particular, please note that large electronic devices including laptops and tablets have now been added to the list of prohibited items for matchdays at Old Trafford as a result of the latest security advice. Smartphones and cameras are permitted.

We advise that you travel light, however, if you bring a bag with you please be aware that it will be subject to searches and, if permitted to take inside the Stadium, must fit under your seat. If you bring any large bags or luggage with you please speak to a Steward who will inform you where they can be stored and then collected after the game.

Please note that any assistive devices, as agreed by the Club, used by supporters with disabilities are not considered to be prohibited items. Standard searching procedures apply on entry.



What **CAN** I bring into the



Small compact cameras
(must be able to fit in a pocket)



Small fold up Umbrellas



Small Bags / Backpacks
(must be able to fit under your seat)



Non offensive flags or banners 2m x 1m or less
(No sticks or poles and must meet fire regulations)



Clear plastic bottles of water 500ml or less – top removed



Crutches / Walking Aids
(In order for us to ensure that your visit is as safe and smooth as possible, and your seats are suitable for your needs, please email accessibility@manutd.co.uk prior to attending the game)

What **CAN'T** I bring into the



Alcohol



Canned Drinks



Laptops



Computer Tablets



Drink Cartons



Drinking Glasses



Glass Bottles



Solid Containers / Flasks



Dark plastic bottles and/or dark liquid



Water in excess of 500ml



Air Horns



Baby Buggies / Prams



Video recording equipment



Smoke / Gas Canisters



Flags or Banners larger than 2m x 1m or of an offensive nature



Knives / Weapons



Large Bags or Suitcases



Umbrellas
(except small fold up Umbrellas)



Fireworks / Flares



Poles or Sticks



Large bodied cameras



Tools



Old Trafford is a no smoking stadium, this includes the use of electronic cigarettes

Entry to the Stadium will be refused with any other articles deemed dangerous, hazardous or that compromise public health and safety. Any questions before the event please contact enquiries@manutd.co.uk or telephone +44 (0)161 868 8000.

MATCHDAY INFORMATION



MATCHDAY SNACKS

Refreshments are available from catering vans outside the Stadium as well as from the kiosks on the Stadium concourses, which opens 2 hours before kick-off. The kiosks are cash only so please consider this before you enter the Stadium. There's a wide selection to choose from, and food/drink items can be purchased individually or as part of a multi-buy deal as described below. Vegetarian options are available.

3 ITEMS FOR £7

Make a selection of one hot item (Meat & Potato Pie, Steak Pie, United Pie, Pasty, Sausage Roll or Hot Dog), one snack (Crisps, Mars Duo or Twix Extra) and one drink (Coca-Cola, Diet Coca-Cola, Fanta, Oasis, Water, Heineken, Bulmers or any hot drink) for £7.

6 ITEMS FOR £12

Choose two of each of your favourite hot items, snacks and drinks (listed above) and get six items for £12.

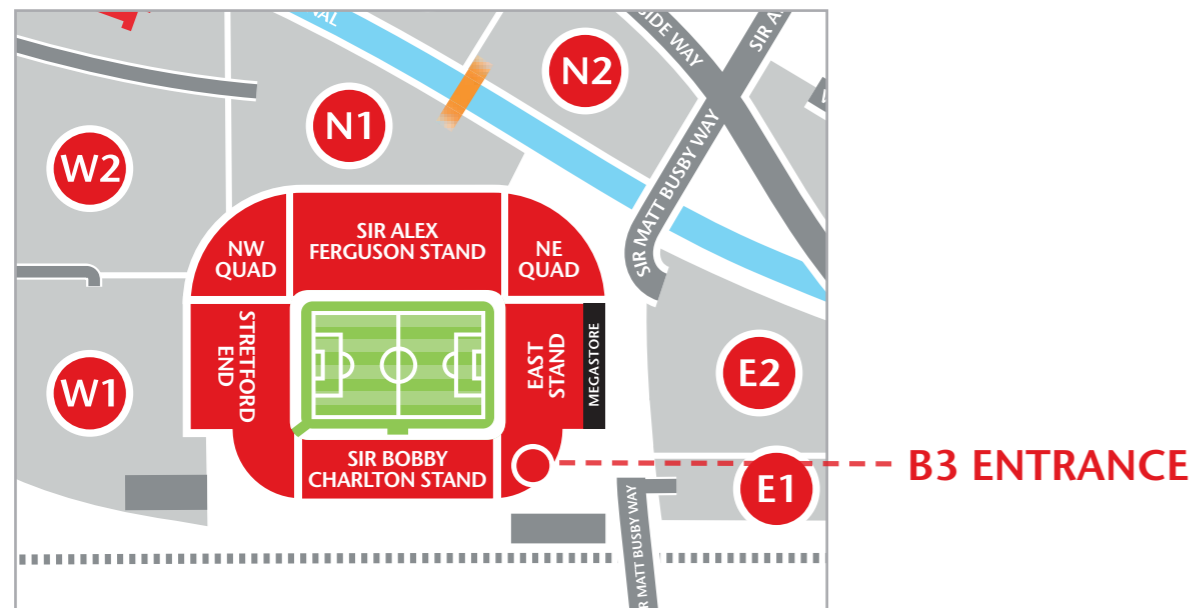


INFORMATION FOR DISABLED SUPPORTERS TRAVELLING TO OLD TRAFFORD

Manchester United welcomes visiting disabled supporters to Old Trafford. Our facilities are highly regarded, culminating in receipt of SCOPE's highest accessibility accolade, the Platinum Award.

ENTRANCE TO STADIUM

All visiting disabled supporters with a ticket in the Wheelchair User or Visually Impaired sections should enter the Stadium at entrance B3. It can be found in the south-east corner of the Stadium.



AUDIO-COMMENTARY HEADSETS

Audio-commentary headsets are available for visually impaired supporters on matchdays - please contact us for more information.

REFRESHMENTS

Refreshments for disabled supporters are available from the Ability Suite, which has a low-level accessible kiosk. Please note that we can only accept cash payments at this kiosk. Braille menus are available on request.

FIRST AID

Just opposite the Ability Suite, is the largest First Aid room in the Stadium, along with 8 accessible toilets which are also situated in the same area; please feel free to seek any medical advice if needed. Please note that we have a Changing Places facility.

For more information on facilities available at Old Trafford for disabled supporters, please visit www.manutd.com/accessibility

CONTACT US

accessibility@manutd.co.uk
0161 868 8009



GENERAL INFORMATION

RED CAFE

Coffee bar open 09:00 - 16:30 (09:00 - 14:00 on midweek matchdays)

Breakfast menu available 09:00 - 11:00

Restaurant open 11:00 - 16:00 (11:00 - 13:00 on midweek matchdays)

*The Red Cafe is not open for weekend matchdays as it is used for hospitality packages.

MUSEUM

The Museum is open 7 days a week from 09:30 to 17:00^.

Stadium Tours start at 09:40 with the last tour beginning at 16:30 except on matchdays and some school holidays*. The tour lasts approximately 70 minutes.

^The Museum will be closed on all weekend matchdays. For midweek matches last entry to the Museum will be 15:30 and it will close at 16:00.

*Tours are not available on matchdays and are subject to change at short notice.

MEGASTORE

Monday - Saturday 09:30 to 18:00

Sunday 11:00 to 17:00 (Open for browsing from 10:30)

On matchdays the Megastore is closed during the game and open 1 hour after the final whistle.

Due to Sunday trading laws the Megastore is limited to 6 hours trading.

For all email enquiries relating to the Megastore please contact megastore@manutd.co.uk

CONTACT US

If you have any questions or feedback from your visit to Old Trafford, do get in touch:

Manchester United
Sir Matt Busby Way
Old Trafford
Manchester
M16 0RA

enquiries@manutd.co.uk

+44 (0)161 868 8000



ENJOY THE GAME

